

Accessibility statement for West Quantoxhead Parish Council

This website is run by West Quantoxhead Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website aren't fully accessible:

- most older PDF documents are not fully accessible to screen reader software
- PDF documents published before September 2018 are exempt

What to do if you can't access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read:

- email clerk@westquantoxheadparish.gov.uk

We'll consider your request and aim to get back to you in 14 days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page or think we're not meeting accessibility requirements, contact: [provide details of how to report these issues to your organisation, and contact details for the person responsible for dealing with these reports].

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person

Find out how to contact us <http://www.westquantoxheadpc.co.uk/councillors/>

Technical information about this website's accessibility

West Quantoxhead Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website framework is compliant with the Web Content Accessibility Guidelines version 2.2 AA standard. Some content is partially compliant, due to the non-compliance listed below:

Non-accessible content

- some documents such as [the Annual Governance Statement] and [Councillors' Register of Interests forms] are not accessible as they have been scanned. [They have been published in this way because they are required to be published as a signed document]
- some documents may not be fully accessible, but are based on standard templates/documents provided, for example, by the district council or National Association of Local Councils.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

Many of our older PDFs and Word documents don't meet accessibility standards – for example, they may not be structured so they're accessible to a screen reader.

The accessibility regulations [don't require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services. For example, we don't plan to fix all minutes and agendas published before 2018.

Any new PDFs or Word documents we publish will meet accessibility standards.

What we're doing to improve accessibility

We review our website for improvements in accessibility on a regular basis and will make updates to the site when required.

Preparation of this accessibility statement

This statement was prepared on 23.03.2026